

JERRAMS BROTHERS FUNERAL DIRECTORS

TERMS AND CONDITIONS

(Effective 1st April 2021)

Jerrams Brothers will:

- Render good service at all times in keeping with our 'funeral promise' and the SAIF code of practice and make fair charges for services rendered.
- Provide clients with a full estimate of funeral costs (both our costs and disbursements) as soon as possible after taking instructions.
- Provide clients with an itemised final account shortly after the funeral.
- To observe the confidence of every client at all times.

Our clients will:

- Make settlement of the final funeral account within 28 days of the funeral service.
- Make the funeral directors aware if they are not in a position to settle the funeral account at the time of receiving the estimate of funeral costs.